

CONSUMER DRIVEN HEALTHCARE

WLT ADDING ENHANCED FUNCTIONALITY TO CDHC MODULE

Introduced in 2005, WLT's Consumer Driven Healthcare Module provides the capability to process Health Reimbursement Arrangements (HRA) and utilize them in conjunction with Flexible Spending Accounts (FSA). Claims adjudication can be defined to automatically apply HRA benefits to the plan's responsibility, the insured's responsibility, or both. The system can define this separately for each individual benefit, in addition to determining if HRA benefits are to be excluded.

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With the overwhelming interest in WLT's initial release of its Consumer Driven Healthcare Module, WLT is committed to continue the evolution of this module to further enhance its administration capabilities for the growing trend in consumer directed healthcare plans.

WLT will be showcasing the enhancements to the Consumer Driven Healthcare Module during the June Training Session scheduled for the week of June 11, 2007. The following are just a few of the new features to be presented during the training.

Health Savings Accounts (HSA) administration capabilities will be added to the system. This will include deposits, payments, reporting, and processing. Processing will incorporate the ability to administer an HSA in conjunction with an HRA and/or an FSA.

Other features that will be added to the Consumer Driven Healthcare Module will include enhancements to contributions, rollover, and checks, as well as miscellaneous features such as forfeitures on terminations.

Contributions will be enhanced to accommodate additional update schedules, allowing increased funding flexibility. Additional tiers will be added to the automatic funding mechanism, as well as the ability to define a specific contribution amount for an individual. A standard import will be created for importing contribution amounts from a file, and additional contribution reporting will be added.

The rollover feature will be enhanced to allow users to further define the amount to be rolled over to the new fund year. The ability to process fund forfeitures for terminations will also be added, allowing administrators to clear unused funds.

Check production will be enhanced with the option to keep funds separated from regular claims accounts. Additionally, the ability to designate that the payee for the HRA funds is the insured will be added.

In addition to the items mentioned above, many other new features will be incorporated into the Consumer Driven Healthcare Module. As technology and trends dictate the marketplace, WLT continually adds new features to all facets of their systems to keep their Clients on the cutting edge and ahead of the competition.

WLT 2007 CLIENT CONFERENCE

WLT is pleased to announce that preparations are under way for our Client Conference 2007! Mark your calendars now! WLT's 2007 conference will be October 10 – 12, 2007, at the beautiful Sheraton Sand Key Resort in Clearwater, Florida.

WLT, our Clients, and Business Partners thoroughly enjoyed the accommodations and service at the Sheraton Sand Key in Clearwater last year, prompting us to reserve our event with them for this year as well. The Sheraton is offering the same great rate of \$179.00 for single/double occupancy. Both "Pre" and "Post" conference accommodations may be reserved on a space available basis at the conference rate. Contact the Sheraton's reservations department toll free at (800) 456-7263, by fax at (727) 596-1117, or via the web at www.sheratonsandkey.com to receive the negotiated group rate. Please make certain you mention you are attending the WLT Client Conference. The Sheraton is booking standard reservations for vacationers; therefore, late registrants may have to stay at the neighboring Marriot if the Sheraton books to capacity. We recommend making your reservations early.

As always, our conference will kick off at WLT's Home Office in Clearwater, Florida. Monday through Wednesday, October 8-10, we will offer system training. These training sessions are invaluable as they give you an edge in utilizing the systems by introducing the newest features, and offer a preview of the newest modules we will be showcasing at the main conference. Wednesday, everyone is invited to enjoy a sponsored outing followed by cocktails & hors d'oeuvres at our annual welcome reception. Thursday's and

Friday's agendas will include presentations by each department, breakout training sessions, Client roundtable discussions, an opportunity to meet with WLT's certified business partners, an entertaining dinner, and much, much more!

WLT always looks forward to reconnecting with our Clients this year and at every conference. Conference registration details to follow. We look forward to seeing you there!

ANNUAL JUNE TRAINING SESSION

Clients are beginning to plan their trips to WLT's Home Office in Clearwater, Florida, for WLT's annual June Training Sessions. Clients will have the opportunity to get a comprehensive review of the **MediClaims for Windows System** and the **CompClaims for Windows System**, the latest updates, and this year, a front row seat to the exciting unveiling of CDHC Phase II! Sessions will offer hands on training, as well as a question and answer forum. WLT recommends all Clients attend; however, these training sessions are especially beneficial to those of you who:

- Trained more than a year ago
- Are currently in the implementation phase
- Have gone live with the system recently
- Experienced a turnover in staff
- Have not updated to the **MediClaims/CompClaims for Windows Systems**

Don't miss this great opportunity to sharpen your skills. **MediClaims** sessions are scheduled for Monday, June 11 – Thursday, June 14, 2007. The **CompClaims** session is scheduled for Friday, June 15, 2007. The sessions are from 9:00 am - 5:00 pm. To register, call Jeannette Sosa no later than May 11, 2007.

Work Flow Processing in Limited Release!

During Client Conference 2006, Work Flow Processing was revealed to the conference attendees. This new feature brings enhanced efficiency to the process of assigning tasks to processors and monitoring their progress.

Prior to the widespread rollout of Work Flow Processing, WLT had several Clients who eagerly volunteered their services to evaluate it in a limited release environment. Close communication between WLT and its Clients during this limited release has already yielded suggestions that will be incorporated into the final product to make it even more efficient and user friendly.

All of the participants in the limited release have expressed their continued excitement about the advantages that Work Flow Processing has

brought to their claims administration procedures. The ability to route tasks between processors and supervisors without having to physically deliver paper claims has increased the speed and efficiency with which tasks can be completed.

“Recently we have had an opportunity to try the new “Work Flow” program. We love it and eagerly anticipate the incorporation of the additional features. I truly appreciate all that WLT does to make my job easier.”

Trisha Back, HSR Administrators

Work Flow Processing will increase your staff's productivity and it will allow you to reduce the amount of paperwork being moved around. With increased efficiency, you can provide better service to your Clients and increase your bottom line!

We are what we repeatedly do. Excellence, then, is not an act, but a habit.
Aristotle

WLT EXCHANGE UPDATE!

Medi Model

MediModel is an online benefit plan modeling and reporting tool. Plan modeling made simple! Renewals are made easier with a real-time analysis of the previous year claims data. Would you like to know the impact of changing the deductible from \$500 to \$2000? Copay change? Coinsurance change? Now you can see the answer with MediModel and show your clients the analysis of each!

Medi Card

MediCard is the industry's first Healthcare ID and Payment Card. When used in conjunction with the **MediClaims** Real Time EDI and Real Time EFT Modules, MediCard gives the member the ability to automatically settle medical bills at the Point of Service. In fact, it will even access and utilize any available consumer directed healthcare benefits. Through real-time adjudication, payment advice, and claim settlement, WLT provides members with the industry's first check-in to check-out benefits card.

WLT KICKS OFF THE NEW YEAR WITH PROMOTIONS FOR TWO OF ITS SENIOR EMPLOYEES.

Bill Younker has been named Senior V.P. Systems Development. Bill's expertise in insurance software development has helped position WLT as an international leader in claims administration solutions. Tom Brooks, President, adds "With over 17 years of programming and management experience with WLT, Mr. Younker's vision will help WLT gain leverage in lateral markets".

Julie Ritter has been promoted to V.P. System Implementations. In her 13 year career with WLT, Mrs. Ritter's management abilities, programming knowledge, and past TPA experience make her a pivotal part of WLT's continued success. "Mrs. Ritter's continued growth and extensive company-wide experience made her an excellent appointment for this promotion" says Tom Brooks.

WLT *Holiday Schedule*

*WLT will be closed in observance
of the following holidays.*

Memorial Day
Monday, May 28

Independence Day
Wednesday, July 4

Labor Day
Monday, September 3

Thanksgiving
*Thursday, November 22
& Friday, November 23*

Christmas
*Tuesday, December 25
& Wednesday, December 26*

New Years
Tuesday, January 1, 2008



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